



Product Update



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Interest Rate Changes to Living Super Term Deposits

We will be making the below interest rate changes for the ING Living Super Term Deposits, **embargoed until 12:01am AEST Friday 18 October 2019 and effective from 12pm AEST Friday 18 October 2019.**

Term	New Rate (p.a.) effective 18 October 2019	Old Rate (p.a.)
90 Days	1.15%	1.30%
1 Year	1.55%	1.62%
2 Years	1.70%	1.79%

For information on our current interest rates, please see our [Adviser website](#).

ING Achieves Best Customer Satisfaction Ratings

According to a recent Roy Morgan Single Source survey, ING achieved the highest banking customer satisfaction ratings for both home loan and non-home loan customers. Read [more](#).

We're proud of this achievement and hope these results instil you with confidence when introducing customers to ING. We will continue to put customers at the heart of everything we do.

Need more information?

- Contact your ING representative

- Contact Adviser Services on 1300 656 226 Monday - Friday: 9:00am - 5:30pm AEST/AEDT or email direct.adviser@ing.com.au
- New applications can be emailed to adviser.applications@ing.com.au
- Account maintenance requests (including Adviser Authorisation Forms) can be emailed to adviser.admin@ing.com.au
- Living Super enquiries can be emailed to livingsuper.adviser@ing.com.au

To learn more



Visit adviser.ing.com.au



Call 1300 656 226



Important Information:

Information and interest rates are current as at the date of this email and are subject to change. You received this email as you provided ING with your email address. However, if you do not wish to receive further email communications from ING please send an email to reply@ecoms.ing.com.au with "Unsubscribe" in the subject line or call 1300 656 226.

Any advice in this Product Update does not take into account your or your clients objectives, financial situation or needs and you should consider whether it is appropriate for you and your clients. You should consider the relevant Product Disclosure Statement or Terms and Conditions and the Financial Services Guide available at ing.com.au and the product's appropriateness when deciding whether to acquire, or to continue to hold, a product. If you, or your clients, have a complaint, please call 1300 656 226 (Monday to Friday between 9.00am - 5:30pm AEST), as we have procedures in place to help resolve any issues you, or your client may have.

Issuer Details

Products (other than Living Super) are issued by ING, a business name of ING Bank (Australia) Limited ABN 24 000 893 292, AFSL and Australian Credit Licence 229823.

ING Living Super (which is part of the ING Superannuation Fund ABN 13 355 603 448 (Fund)) is issued by Diversa Trustees Limited ABN 49 006 421 638, AFSL 235153, RSE L0000635. ING is the Promoter of the Fund. The insurance cover offered by the Fund is provided by MetLife Insurance Limited ABN 75 004 274 882 AFSL 238096.

ING
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